



Access Statement For Bentwaters Cold War Museum

Introduction

A unique visitor attraction and Museum, volunteer run, offering an excellent service to all visitors. Housed in an original 'Cold War' USAF Wing Command Post, the Museum has been access audited to ensure that as many people as possible can enjoy the visit.

Pre-Arrival

- A website containing concise and up-to-date information.
- E-mail contact available.
- 4 miles from Melton railway station - taxis available at Station.

Arrival & Car Parking Facilities

- Own Free car park for up to 40 cars + 1/2 coaches.
- Paved surface to entrance.

Main Entrance & Reception

- Admission charges are displayed at main entrance.
- Payment must be by cash - no cheques or cards accepted.
- Free guided tours available on request.
- Water bowl for service dogs.
- Dog Parking with water bowls provided.
- Reception doubles as shop.

Public Areas - General (Internal)

- Museum is all on ground floor and carpeted throughout, however there is a change of level with a step or a ramp, between 2 of the display areas and the entrance to the building.
- Seating is provided in the main museum room.
- Lighting is mainly artificial with display panels having spot lighting.

Public Areas - WC

- Toilets, male and female, are inside and within 10 mtrs of the Reception.
- The height of the toilet (floor to seat) is 43 cms.
- Sinks fitted with two rotary taps.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Mobile catering van on site, providing hot food and drinks.

- Pub located within 3 miles in Tunstall.

Laundry

- Not Available.

Shop

- The Shop is co-located with the Reception with good lighting. Staff assistance is always available.
- Purchases must be by cash - no cards or cheques accepted.

Treatment room/s

- Not Available

Leisure Facilities

- Not Available

Outdoor Facilities

- Large grassed Picnic Area outside museum.
- Own picnic food permitted.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not Available

Bedrooms

- Not Available

Bathroom, Shower-room & WC [Ensuite or Shared]

- Not Available

Self-Catering Kitchen

- Not Available

Caravans, Holiday Homes & Twin Units

- Not Available

Touring Facilities (Holiday Parks)

- Not Available

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not Available

Attractions (Displays, exhibits, rides etc.)

- The free Guided Tour provides an experience tailored for the requirements and/or needs of the visitor.
- Interpretation Boards are all in large text, some with pictures.
- Some rooms with more complex displays are provided with returnable Visitors Guides to give more detailed information.

Grounds and Gardens

- Apart from the Car Park, the grounds are all laid to grass.

Additional Information

- The Guided Tour is designed to cover all needs of the visitor.
- Staff are normally available for wheelchair assist should the carer desire a break.
- There is no eating and drinking within the building.
- There is no smoking within the building and grounds.

Contact Information

- Address: Building 134, Bentwaters Parks, Rendlesham, Woodbridge, Suffolk, IP12 2TW
- Telephone: 01473 310783
- Fax: Not Available
- Minicom: Not Available
- Email: info@bcwm.org.uk
- Website: www.bcwm.org.uk
- Grid reference: TM348535
- Hours of operation: Apr - Oct : 1st and 3rd Sunday of each month and Bank Holiday Mondays 1000 to 1600
- Groups (15-55): Anytime by prior arrangement.

Future Plans

- Cold War aircraft display outside museum. This will require the grassed area outside the museum to be fenced in for additional security. Grant aid being sought to cover the estimated £40,000 cost.
- Memorial garden with seated area.
- Revised entrance consisting of a Portakabin containing a souvenir shop and café.

We welcome your feedback to help us continuously improve if you have any comments please phone 07588 877020 or email info@bcwm.org.uk